



## 2019 Feedback

Thank you for your contributions.

<b>What You Said</b>	<b>Our Response</b>
<i>We enjoyed the Congress weekend and you and your team must be congratulated for a well organised set of events.</i>	<i>Thank you.</i>
<i>The weekend was very well run and most enjoyable.</i>	<i>Thank you.</i>
<i>A very enjoyable event</i>	<i>Thank you.</i>
<i>Many thanks for all your team's efforts; the MCC (it seemed to me!) ran very well indeed 😊.</i>	<i>Thank you.</i>
<i>I'd also take this opportunity to thank you for your efforts in organising the MCC. Well done!</i>	<i>Thank you.</i>
<i>Thank you to yourself for the organisation of the event, and for your efforts in arranging hosts.</i>	<i>Thank you.</i>
<i>Thank you to Sarah and her team for running the event so smoothly: she recovered well from the initial snag of missing VP conversion tables on the standard score-cards, which I'm sure you'll attend to in future tournaments.</i>	<i>Thank you, we will all endeavour to remember the VP scales!</i>
<i>Thank you to your team of catering staff, who provided an excellent meal on the Friday evening and nice refreshment options throughout the weekend. They worked very hard, but were unfailingly cheerful and friendly, so please convey our particular thanks to them all.</i>	<i>Thank you, we did.</i>
<i>Just to say thanks for a great weekend. As usual, from our perspective, it was very well organised by you and your team and most enjoyable.</i>	<i>Thank you.</i>
<i>We thought the main rooms were a bit cramped, could have done with one or two fewer tables...</i>	<i>Agreed.</i>
<i>Well done, excellent organisation again.</i>	<i>Thank you.</i>
<i>On Saturday we were at table 26 upstairs. Both N and E felt the chill from the air-con quite badly.</i>	<i>Noted, the TD will happily switch on, and off, in order to maintain a reasonable temperature.</i>
<i>The catering team did a great job in supplying and meeting the needs. However, I have to question a fee of £5 per head for, essentially, 4 sandwiches and 4 small squares of cake. Charge £5 by all means, but there needs to be more substance.</i>	<i>Noted, thank you.</i>
<i>Loved the starting times, and would personally like an 11am start on Saturday!</i>	<i>Noted, but this is unlikely to change for now.</i>